



## THE COUNTY OF KAUA'I

DEREK S. K. KAWAKAMI, MAYOR

MICHAEL A. DAHILIG, MANAGING DIRECTOR

### News Release

For Immediate Release: June 4, 2020

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OFFICE OF THE MAYOR  
SARAH K. BLANE, CHIEF OF STAFF  
Tel (808) 241-4900  
Fax (808) 241-6877

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### **County announces changes in Standard Operating Procedures (SOPs) for the Agency on Elderly Affairs**

LĪHU'E – The County of Kaua'i announces the following County-related changes in Standard Operating Procedures (SOPs) for the Agency on Elderly Affairs in order to provide for the health, safety, and welfare of the people of Kaua'i from the potential spread of the novel coronavirus (COVID-19).

Effective June 15, until further notice, the following SOPs will be implemented at the Agency on Elderly Affairs.

1. Senior ID picture taking will resume by appointment only starting on June 16, 2020.

Please call 241-4470 to make an appointment.

2. For questions regarding Medicare services please call the office at 241-4470.

3. For questions regarding Retired & Senior Volunteer Program (RSVP) please call 241-4479 or by emailing [rsvp@kauai.gov](mailto:rsvp@kauai.gov). A representative from RSVP will return any message within 48 hours of the call or email.

In order to provide for the health, safety, and welfare of the people of Kaua'i from the potential spread of the coronavirus (CoVID-19) we are asking that those who have appointments to please call (808)241-4470 and wait in the courtyard breezeway entrance to Piikoi Building and one of our associates will come out to get you. Please be sure to wear a mask. We will adhere to the social distancing protocol set up by the Administration. If you have



a fever or are feeling ill on the day of your appointment, please call to re-schedule your appointment.

For more information please call (808)241-4470 or go to our website at [kauaiadrc.org](http://kauaiadrc.org).

For more information and to sign up for daily updates from the State Department of Health relating to current COVID-19 information, visit <https://health.hawaii.gov/news/covid-19-updates/> or <http://www.kauai.gov/COVID-19>.

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